



Hyatt Regency Baltimore  
On the Inner Harbor  
300 Light Street  
Baltimore MD 21202 USA

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December 26, 2006

Re: Best Upholstery

To Whom It May Concern:

I found Luis Cabrera in the yellow pages!! It was Hyatt's lucky day when my fingers found his telephone number. That was three or four years ago and I have never regretted making that call.

Luis comes promptly to the Hotel when I call him concerning a piece of furniture that needs his expertise. He offers suggestions when asked and leads me to the appropriate fabric for the job. His workmanship has never disappointed us, and he completes the work in a reasonable length of time.

Without hesitation, I would and have recommended Best Upholstery to anyone needing upholstery work to be done for his/her home or office.

As Luis said to me the first day I met him, "The Company is Best Upholstery, because we are the best!" I firmly agree!

Sincerely,

Patricia Bryant  
Administrative Assistant  
Engineering Department